

At Dentsply Sirona, we are committed to providing customers with the latest technology and highest level of support. To that end, we are shifting our software development resources to focus on industry-leading technology solutions like Sidexis 4.4 and our cloud-based platform, DS Core, as they continue to shape the future of patient care. This communication is to formally announce the end of support for CDR DICOM imaging related software products effective December 31<sup>st</sup>, 2024. This decision aligns with our previously communicated announcements, including the end of the CDR DICOM download availability in 2019, and all associated technical support for CDR DICOM software on October 1<sup>st</sup>, 2021.

**As of December 31st, 2024, we will discontinue support for all remaining CDR DICOM related software products**, including the following:

- CDR DICOM SDK (Software Development Kit)
- CDR Intraoral TWAIN Driver
- Schick 33 Elite Driver
- AE Support for CDR
- Schick WiFi Driver

We appreciate your support and loyalty to CDR DICOM products over the years. Sidexis 4.4 is our latest imaging software which integrates seamlessly with our Dentsply Sirona imaging equipment, and is connected to more than 300 practice management software applications, and our cloud-based solution DS Core. Legacy CDR DICOM customers with compatible Dentsply Sirona equipment remain eligible for Sidexis 4 v 4.4 software free of charge. Interested customers should reach out to their dealer for support.

All the best,



Scott VanDyke  
Senior Brand Manager, Imaging

*\*Note: In case of a software change, customers are asked to maintain at least one instance of currently used Software including their old database (i.e. in form of a separate offline archive).*