

Date: 1/24/25

Subject: Schick 33 / AE Legacy Driver Installation

For customers who are unable to use the latest software due to incompatibility or lack of integration with their third-party applications, we continue to offer our legacy and discontinued software to be available for download. Please note that development for these legacy products has ceased.

**The provided software and drivers are available "as-is", and no support will be offered for them.**

1. Close out of all imaging software in preparation of installation. Do not connect the USB Interface to the workstation currently.
2. Download the software for your Schick product. Be sure to unblock the downloaded zip files before extraction.



- a. For Schick 33/Elite using the **USB 2.0** interface, download and install the Schick 5.16 driver using the following link.  
[Schick 5.16 Driver Download](#)
  - b. For Schick 33/AE using the **USB 3.0** interface, download and install the Schick AE Interface driver and latest firmware using the following links.  
[AE Interface Driver Download](#)  
[USB 3.0 Interface FW v1.5.140 Download](#)
3. Download and install the CDR Intraoral TWAIN Driver that will be used as the source in your imaging software.  
[CDR Intraoral TWAIN Driver Download](#)
  4. Now, connect the USB Interface and sensor to the workstation. Open the **Upgrade Utility** or **AE USB Interface Utility** to verify that the firmware on the USB Remote Module and Sensor is up to date, then close the utility.
  5. Next open the CDR TWAIN Acquisition Utility and click on **File > Select Source > CDR Intra-oral X-Ray Acquisition**. Then select **File > Acquire** to make sure the driver is working properly, and the calibration file is installed.

If you encounter problems during installation or operation, be sure to check the following documents:

- [Schick - 12th Generation CPU Issue](#)
- [Schick - Core Isolation Issue](#)
- [Schick 33 / AE USB Module and Sensors Guide](#)
- [Schick 33 - USB 2.0 Operating Instructions](#)
- [Schick AE & 33 Technique Factor Guidelines](#)
- [Schick Cable Replacement Instructions](#)
- [Schick Sensor Care Guide](#)

Support for Schick Driver v5.16, Schick AE Interface Driver, and CDR Intraoral TWAIN ended on December 31, 2024. To ensure continued support, the recommended path forward is integration with Sidexis 4.4 or IOSS-compatible partners. Please review the discontinuation letter and the current list of partners utilizing DSIO Integration.

[Discontinuation Letter and Current Integration Partner List](#)

Additionally, documentation is available for prospective partners on integrating DSIO into their software.

[DSIO 3rd Party Integration Process Overview](#)